

# WINTRONICS

## FIELD SERVICE SYSTEM

**You rely on your field test equipment** to do the job every time. So, why leave calibration to chance?

**All it takes is one mis-calibrated reading** to throw your measurements off, lead to costly return service visits, waste time and, worse yet, potentially compromise your company's reputation. Who needs the hassle?

**The Wintronics Field Service System manages all** your engineers' calibration needs — from equipment scheduling and tracking to shipping and calibration — and provides quality reports and certificates of calibration.

**Let Wintronics take care** of your equipment, so you can take care of your customers.

### Quality Service

Reliable Calibration

NIST Traceability

ISO-9001:2000 Certified  
through RWTUV

ANSI/NCSL Z540-1 and  
MIL-STD-45662A Compliance

Fast Turnaround

Drop-ship directly  
to/from field engineer

Certificate of Calibration  
and storage of all  
service-related paperwork

## WINTRONICS

SERVICING INDUSTRIAL EQUIPMENT  
SINCE 1985

### WINTRONICS, INC.

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www.wintron.com

**For over a decade, the proven solution to  
Field Engineering Calibration!**

**1-800-247-7976 • www.wintron.com**



## Eliminate Field Equipment Calibration Hassles — For Good!

Whether you have 1 or 1000 field engineers, you know the headache of keeping track of testing equipment, yearly calibration schedules and which engineer is attached to which piece of equipment.

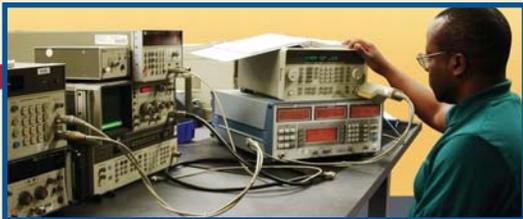
Let's face it, proper calibration is crucial to efficient, successful service, but organizing the logistics takes up valuable time — both yours and your engineers' — time that could be much better spent elsewhere.

Wintronics Field Service System saves you time and money by overseeing **all** your field calibration needs.

## Servicing Testing Equipment in All Industries

From electricity and temperature, to dimensions, torque and pressure, Wintronics calibrates most brands and types of testing equipment. We will happily learn to work with your proprietary equipment as well.

Our satisfied clients come from a wide range of industries, including: medical equipment, pharmaceutical diagnostics, aerospace, government contractors, audio industry, building automation, turbine generators and many more.



## Wintronics Field Service System: The TOTAL SOLUTION to Your Calibration Needs

*Wintronics works with you to create a customized Field Service System to meet your company's unique needs. Our systems include:*

### ✓ Direct Field Engineer Interface

By working directly with your field engineers, we eliminate the need for additional in-house administrative personnel to oversee field calibration — saving you time and money.

### ✓ Equipment Tracking for Every Engineer

We track and maintain a **complete history** of equipment for each field engineer. We advise them when equipment needs calibration and organize speedy drop-shipments to and from their location.

### ✓ Comprehensive Reporting

Monthly reporting, including tracking of incoming and outgoing equipment status, detailed shipment reports, and NIST calibration with data and certificates is provided for your records.

**Call 1-800-247-7976 today** to learn how Wintronics can provide hassle-free field calibration services for your company.

[www.wintron.com](http://www.wintron.com)

## Two Customizable Programs

We will work with you to customize our field service plans to best suit your company's needs.

### Individual Program

We know engineers and understand how they can be picky about their "personal" piece of equipment. The individualized service and fast turnaround of our **Individual Program** minimizes downtime while ensuring that each engineer gets their favorite equipment back fast.

We give each engineer two weeks notice to send their equipment for calibration. Equipment is shipped directly between the field engineer and Wintronics, saving time, shipping costs and potential damage. The engineer advises us that the equipment is on its way and we take care of the rest.

### Pool Program

Wintronics maintains a pool of calibrated, ready-to-ship equipment for your field crews, completely eliminating downtime and lost revenue due to calibration delays.

Each engineer is assigned a calibration anniversary month. During that month, the engineer receives a calibrated set of equipment from the pool. Upon receipt, they return their old equipment, which is placed into the pool for the following month.

